PATENT APPLICATION

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. CHA920030017US

As a below named inventor. I hereby declare that:

My residence/post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM WITH COMPLIANCE TRACKING CAPABILITIES

the specification of which is attached hereto unless the following box is checked:

() was filed on as US Application Serial No. or PCT International Application and was amended on _ (if applicable). Number

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment(s) referred to above. I acknowledge the duty to disclose all information which is material to patentability as defined in 37

Foreign Application(s) and/or Claim of Foreign Priority

I hereby claim foreign priority benefits under Title 35, United States Code Section 119 of any foreign application(s) for patent or inventor(s) certificate listed below and have also identified below any foreign application for patent or inventor(s) certificate having a filing date before that of the application on which priority is claimed:

COUNTRY	APPLICATION NUMBER	DATE FILED	PRIORITY CLAIMED UNDER 35 U.S.C. 119	
			YES: NO:	
			YES: NO:	

Provisional Application

I hereby claim the benefit under Title 35, United States Code Section 119(e) of any United States provisional application(s) listed below:

APPLICATION SERIAL NUMBER	FILING DATE	

U.S. Priority Claim

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code Section 112, 1 acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

APPLICATION SERIAL NUMBER	FILING DATE	STATUS(patented/pending/abandoned)
	, ,	
		"

POWER OF ATTORNEY:

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) listed below to prosecute this application and transact all business in the Patent and

Trademark Office connected therewith.

Norman L. Gundel, Reg. No. 30,387 Douglas A. Lashmit, Reg. No. 28,871

Michael F. Hoffman, Reg. No. 40,019 Spencer K. Warnick, Reg. No. 40,398 Ronald A. D'Alessandro, Reg. No. 42,456 John W. LaBatt, Reg. No. 48,301

Richard A. Tomlin, Reg. No. 24,449 Karl O. Hesse, Reg. No. 25,398 Kenneth A. Seaman, Reg. No. 28,113 Send Correspondence to:

John A. Merecki, Reg. No. 35,812 Direct Telephone Calls To:

Michael F. Hoffman

-Customer No. 23550

Michael F. Hoffman (518) 449-0044

1 hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

DECLARATION AND POWER OF ATT	ORNEV
DECEMBATION AND TOWER OF ATT	OLUMBI
EOD DATENT ADDITION (continue	(he

ATTORNEY DOCKET NO. CHA920030017US1

Full Name of Inventor: Prasanna Amitabh Ci	tizenship: <u>India</u>	
Residence: 4717 Quiet Woods Lane, Apt. B, Fairfax Virginia 22033		
Post Office Address: Same as Residence	1.0/2.03	
Inventor's Signature	07/18/2003.	
Full Name of Inventor: Jeffrey D. Carpenter	Citizenship: US	
Residence: 1603 Ripon Place, Alexandria, Virginia 22302		
Post Office Address: Same as Residence		 _
Jeff Carpenter	07/21/2003	- `
Inventor dignature	Date '	
Full Name of Inventor: Francis J. Cotter	Citizenship: <u>US</u>	
Residence: 637 South 24th Street, Arlington, Virginia 22202	4	
Post Office Address: Same as Residence		
The state of the s	7/21/2003	
Inventor's Signature	Date	
Full Name of Inventor: Cynthia N. Gee	Citizenship: US	
Residence: 2200 Columbia Pike, Apt. 516, Artington, Virginia 22204		
Post Office Address: Same as Residence		
Cipathia Lle	7/24/2003	
Inventor's Signature	Date	